

EARLY INTERVENTION SERVICES (EIS)

A. DEFINITION:

Early Intervention Services (EIS) includes counseling individuals with respect to HIV/AIDS; testing (including tests to confirm the presence of the disease, tests to diagnose the extent of immune deficiency, tests to provide information on appropriate therapeutic measures); referrals; other clinical and diagnostic services regarding HIV/AIDS; periodic medical evaluations for individuals with HIV/AIDS; and providing therapeutic measures. **NOTE: EIS provided by Ryan White Part C and Part D Programs should NOT be reported here. Part C and Part D EIS should be included under *Ambulatory/Outpatient Medical Care*.**

B. GOAL(S):

1. Decrease the number of underserved individuals with HIV/AIDS by increasing access to care.
2. Educate and motivate clients on the importance and benefits of getting into care.

C. SERVICES:

Early Intervention Services (EIS) are the provision of a combination of services that include the following services as related to HIV/AIDS: counseling, testing, referrals, and other clinical and diagnostic services designed and coordinated to bring individuals with HIV disease into the local HIV continuum of care. These services must focus on expanding key points of entry and documented tracking of referrals. Benefits counseling, referrals, and linkages to care may include enrollment in Medicaid, Medicare, or private insurance plans through the health insurance marketplace established under the Affordable Care Act.

D. QUALITY MANAGEMENT:

Program Outcome:

- Decrease the number of underserved individuals with HIV/AIDS by increasing access to care.

Indicators:

- Number of clients brought into care
- Number of clients returned to care.

Service Unit(s): Number of EIS clients reported in CAREWARE

Standard of Care	Outcome Measure	Numerator	Denominator	Data Source	Goal/Benchmark
Service Provider shall provide client education concerning the HIV disease process, risk reduction, and maintenance of the immune system.	Documentation of client education in client files.	Number of newly enrolled clients	Number of EIS Clients	Client Charts and CAREWare	90% of newly enrolled EIS clients will have documentation of education given regarding HIV disease process, risk reduction, and maintenance of the immune system.
EIS programs will ensure that clients are connected to Central Eligibility and Primary Medical Care within 90 Days of initial intake.	Documentation of central eligibility appointment and first medical visit within 90 days of EIS intake in client files.	Number of newly enrolled clients	Number of EIS Clients	Client Charts and CAREWare	90% of newly enrolled EIS clients will have their first medical visit and central eligibility appointment within 90 days of their EIS intake in their client files.